



# Missaukee County Commission on Aging

1980 S. Morey Rd. • Lake City, MI • 49651  
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## Policy: Snow Program

**Program Definition:** Non-emergent snow removal for Missaukee County seniors, 60 years of age or older who reside in Missaukee County throughout the winter.

**Process:** The MCCOA office will remain closed at least through December 2020 due to the COVID-19 Pandemic. This season the Snow Program will be done by phone and by mail. An application will be mailed to the client. It is the clients' responsibility to review that application, sign it and return it to the MCCOA to complete the application process. Proof of income may be requested.

## Program Rules

- The MCCOA will plow after 4 inches of new fallen snow.
  - The MCCOA does not plow during active snow storms.
  - The MCCOA is not an emergency service.
  - Plowing due to excessive blowing and drifting may be done at the discretion of the MCCOA.
  - Calling providers to plow outside their normal route/time will be at your cost.
- Plowing will be completed within 36 hours after a snowfall.
  - MCCOA providers are not required to work holidays.
  - MCCOA providers will not clean off your car and/or move it to plow. If your vehicle is in the way they will not plow.
- The MCCOA provider will plow up to a 150 foot drive, shovel out the main entrance to your home, and make a pass out by your mailbox.
  - MCCOA will not send out your provider if the Road Commission has plowed and filled in the end of your drive and/or mailbox.
  - MCCOA is not responsible to clean up ice/snow build-up by your mail box.
- The MCCOA plows for full-time winter residents of Missaukee County who own or rent.
  - Places excluded for the MCCOA Snow Program are: AFC homes, SNF, groups homes, apartment complexes, homes that rent out rooms, and your family member's home in which you live. More exclusions may apply.
  - The MCCOA does not plow for those who leave the county in the winter, or who have been placed into a SNF, or who plan to be gone from their home for a significant amount of time during the snow season.

