



# Missaukee County Commission on Aging

P.O. Box 217 • Lake City, MI • 49651  
231-839-7839

Service: Non-Emergent Medical Transportation Assistance

Service Definition: Provide non-emergent medical transportation to seniors and disabled individuals who reside in Missaukee County. All transports are provided by volunteer drivers.

Service may include:

- Provide to residents 60 years of age and older, or under 60 with a disability a ride to a routine doctor, dental, optometrist or therapy appointment.
- Transportation is provided at no cost to the rider. If specialized transportation is required please contact the agency for more information.

Transportation limitations:

- A signed transportation agreement must be on file with the COA in order for transportation to be scheduled.
- A limit of one transport per week not to exceed 150 miles.
- Requests must be received 48 business hours in advance of appointment.

For a full description of this service, please refer to the Non-emergent Medical Transportation Assistance program guidelines.

Volunteer drivers also observe, report and record any change in client's condition and home environment. All changes are to be reported to the Support Services Manager or Executive Director.