



# Missaukee County Commission on Aging

P.O. Box 217 • Lake City, MI • 49651  
231-839-7839

Service: Medicare/Medicaid Assistance

Service Definition: Provide unbiased counseling on options available to Medicare eligible beneficiaries. Assist with necessary paperwork to help income eligible beneficiaries access assistance in healthcare costs. Counselor must maintain confidentiality of beneficiary.

Medicare Assistance may include:

- Counseling on the different parts of Medicare and what they cover.
- Supplemental plan comparison.
- Prescription drug plan comparison.
- Medicare Advantage plan comparison.
- Assistance with going through paperwork received from Medicare.
- Assistance with enrolling into chosen prescription drug/Medicare Advantage plan.
- Referral to other agencies as needed to complete enrollment.

Medicaid Assistance may include:

- Assistance with completing Medicaid application.
- Assistance with completing a Social Security Low Income Subsidy Application.
- Assisting beneficiary with contacting worker and working as an advocate to prevent a lapse in coverage/benefits.

Medicare/Medicaid Assistance limitations:

- Counselor may not be your authorized representative or main contact for Medicare or Medicaid.
- Counselor may not assist with enrollment into a Medicare supplemental plan.
- Counselor may not make decisions for beneficiary.

\*\*The COA does not endorse or recommend any other entity, agency, or provider listed in the resources provided as part of this service