



Missaukee County Commission on Aging

P.O. Box 217 • Lake City, MI • 49651
231-839-7839

Service: Homemaking

Service Definition: Performance of routine tasks to maintain a clean, sanitary and uncluttered environment for older adults with functional limitations.

Services include but are not limited to:

- Laundry
- Light housekeeping tasks that may include:
 - Vacuuming
 - Dusting
 - Mopping floors
 - Cleaning the bathroom
 - Cleaning the kitchen
 - Making the bed
 - Maintaining a safe environment
- Maintain clear pathways

Client Service Providers (CSP) also observe, report and record any change in client's condition and home environment. All changes are to be reported to the Director of Client Services (DCS) or Executive Director.

Homemaking services limitations:

- Window washing, cupboard cleaning, cleaning the stove or refrigerator, washing base boards, washing walls, cleaning carpets or any other deep cleaning will not be done during normal Homemaking hours. If this is a need, the COA does have an In-Home Chore program that can help.
- The CSP will not get on their hands and knees to clean floors.
- The CSP Staff will not clean the garage or attic, nor will they clean up after guests.
- If you are currently living with your family, the CSP will clean your living space only, which is your room and your bathroom.
- The CSP will not clean up after pets.
- The CSP is not responsible for manually lifting a client from a fall. The CSP will either call the DCS for instruction, or 911.

*Clients are responsible to provide the cleaning products they want used during this service.

*The COA does not guarantee a specific day or time for services to be completed. The CSP will accommodate schedule requests as best as possible.

*If a client is consistently not home for their scheduled visit, nor do they notify the COA to cancel, the COA may discontinue services.

Effective May 16, 2017